

# The app that makes access to the citizen's medical records easier is here

April 9, 2018

**Its name is TreC\_FSE and it is a new App (both for iOS and Android), developed by the APSS/FBK joint laboratory of TrentinoSalute4.0 in agreement with the Health Department and the General Director Support and ICT Service**

PAT/TrentinoSalute4.0 Press release

**TreC\_FSE enables citizens to register for the TreC service and access their e-Health File conveniently from a smartphone or tablet. The Provincial Council, on the proposal of the councilor for Health and Social Policies, Luca Zeni, has started the experimentation of this new mobile application today.**

**“We are facing an evolution in the use of technology – the councilor for Health and Social Policies, Luca Zeni, said. More and more citizens now use their mobile phones exclusively to access the internet and enjoy online services in a fast, simple and intuitive way. This is why we decided to experiment with a new App that would allow users to look up personal health information through a secure access system. “**

Currently, **85,000 Trentino citizens have an account on TreC**, the digital health services platform that enables access to their Electronic Health Records, look up online reports and prescriptions, pay health services, manage their children's health records and much more.

Based on a study conducted by [TrentinoSalute4.0](#) in collaboration with the University of Trento through 35,000 questionnaires, it emerged that the vast majority of respondents prefer mobile applications to computer access. The goal of this new App is to widen the pool of users.

During the experimentation phase, the Healthcare System will manage the basic version of the App while new functions will be gradually released; it will be deployed, with the support of the FBK/Apss

joint laboratory of [TrentinoSalute4.0](#), by the end of this year.

**Citizens can ask information on its operation and get support with the installation and activation on their mobile phones during the Trento Smart City event, April 12 - 15 2018, at the PAT stand in Piazza Duomo in Trento, during the following hours:**

April 12, 2018: 11.00 am – 9.30 pm

April 13, 2018: 9.00 am – 8.45 pm

April 14, 2018: 10.00 am – 9.00 pm

April 15, 2018: 10.00 am – 8.20 pm

Info: <https://trec.trentinosalute.net/>

(PAT/TrentinoSalute4.0 Press Office)

#### PERMALINK

<https://magazine.fbk.eu/en/news/the-app-that-makes-access-to-the-citizens-medical-records-easier-is-here/>

#### TAGS

- #cartella clinica cittadino
- #digital health
- #medicina
- #referti
- #salute
- #salute digitale
- #TreC
- #TreC\_FSE
- #ts4.0

#### RELATED VIDEOS

- <https://www.youtube.com/watch?v=ktmNmHp21-s>
- <https://www.youtube.com/watch?v=gITBgRR5o5M>
- <https://www.youtube.com/playlist?list=PLkvwdtTEhOkuGIQgBXmTpSWV1neJV2duZ>

#### RELATED MEDIA

- Sito web TreC: <https://trec.trentinosalute.net/>
- TrentinoSalute4.0: <http://trentinosalutedigitale.it/>
- Unità di ricerca e-health FBK: <http://ehealth.fbk.eu/>

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